

A photograph of the Boone County Courthouse, a large brick building with a central glass entrance, surrounded by cherry trees in bloom. A diagonal teal graphic element separates the top image from the white background below.

2021 ANNUAL REPORT

Boone County Community
Services Department



**Boone County
Children's Services Fund**

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Boone County Community Services Department (BCCSD)

The Community Services Department was created to oversee and coordinate the disbursement of the funds received from the Children's Services Fund sales tax, the portion of the Boone Hospital lease revenue designated for health care, and the domestic violence funds collected through court fees.

The mission of Boone County Community Services is to support the greatest possible level of independence and self-sufficiency of Boone County residents by promoting their physical, mental, and social well-being to cultivate a safe and healthy community.

Children's Services Fund

On November 6, 2012, the citizens of Boone County passed County of Boone Proposition 1, which created a Children's Services Fund for children and youth nineteen years of age or less in Boone County. The Boone County Children's Services Board (BCCSB) has been appointed by the County Commission and entrusted to oversee this Fund. The Fund is created pursuant to RSMo §67.1775, RSMo §210.861, and the ballot language presented to the voters on November 6, 2012. RSMo §210.861 specifies the types of services that may be funded by the Children's Services Fund. The mission of the BCCSB is:

To improve the lives of children, youth, and families in Boone County by strategically investing in the creation and maintenance of integrated systems that deliver effective and quality services for children and families in need.

In 2021, the BCCSB adopted this equity statement:

The Boone County Children's Services Board (BCCSB) is dedicated to improving the lives of children, youth, and families in Boone County. Our responsibility is to ensure equitable and fair stewardship of resources that have the greatest impact on the lives of children and families within Boone County. We acknowledge our society's history of both active and passive oppression, exclusion, and racism toward underserved community members. We are committed to equity and inclusivity in our policies and practices. These values will be at the forefront of our funding decisions as we promote inclusive practices within our community.

Community Health Fund

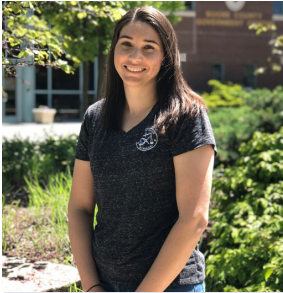
As part of the Boone Hospital amended lease agreement with Barnes Jewish Christian dated December 27, 2006, the County of Boone received \$500,000 annually for the purposes of addressing community health needs, as determined by the Boone County Commission. As of January 1, 2021, the lease ended and the county no longer receives these funds.

Domestic Violence Services Fund

State of Missouri statutes authorize counties to collect fees to fund shelters for victims of domestic violence. Per these statutes, the County of Boone (Boone County) collects fees on civil actions, marriage licenses, and criminal cases. These funds are then utilized to provide funding for Shelters for Victims of Domestic Violence. True North of Columbia, Inc. received \$23,294.32 in 2020 to provide victims of domestic and sexual violence with safe housing, advocacy, and support.



Joanne Nelson
Director



Kristin Cummins
Program Manager



Megan Corbin Bania
Data & Performance
Analyst



D'Andre Thompson
Program Diversity,
Inclusion, & Equity
Specialist



Michelle Thompson
Administrative
Coordinator

Dear Boone County Residents,

I am pleased to present the Boone County Community Services Department 2021 Annual Report. The Community Services Department was established in 2014 and is responsible for the administration of the Children's Services, Community Health/Medical, and Domestic Violence Funds for a combined budget of over \$7 million a year.

In 2021, the Community Services Department funded 72 programs aimed at improving the lives of Boone County residents. Each funded program is required to submit semi-annual reports to demonstrate the impact of the program services on the individual, family, and community. The programs are arranged in this report according to the primary population and service category the programs serve. Each program and the amount of funds they utilized in 2021 are listed at the end of the report. More program and contact information can be found on our website at www.showmeboone.com/communityservices.

The impact of the COVID-19 pandemic has been felt throughout our Boone County community since March 2020. Our department has continued to allow programs to provide services virtually and to make pivots in service delivery. We believe this flexibility allowed for more individuals in need to access resources during a time of continued upheaval.

A major theme for 2021 included an intentional focus on equity. In January 2021, the department was awarded a grant from the Urban Institute to develop a Mobility Action Plan aimed at improving upward mobility from poverty and reducing racial inequities. The grant allowed the department to hold a "data walk" in August 2021 during which locally-available data was displayed and community workgroups convened to develop the Mobility Action Plan. More information can be found on page 21. In June 2021, the department held a virtual Youth Violence Prevention conference with a mission to develop a community action plan that is equitable, trauma-informed, and actionable with input from youth. This led to an award to a local nonprofit, Flourish, to provide supportive services for youth interns at Veterans United Home Loans and create a youth-led chapter of Youth MOVE. In September 2021, the Boone County Children's Services Board developed and adopted an equity statement that expresses the importance of fair and equitable stewardship of resources for the community. This equity statement has led to intentional efforts to increase the community's awareness of the Children's Services Fund and funding opportunities to grassroots and minority-led nonprofits. Lastly, the BCCSD hired a Program, Diversity, Equity, and Inclusion Specialist and a paid intern to assist with tasks focused on equity, diversity, and inclusion for the department. The goal of these efforts in 2021 and moving forward is to ensure the department is advancing Boone County to be a welcoming and supportive community for all Boone County residents.

As you will see in the following pages, there are many children, families, and individuals benefitting from the services funded by the Community Services Department. I want to thank both the taxpayers of Boone County and Boone Hospital who made this possible. I also want to thank the staff pictured here for their continued hard work. Healthy children, families, and individuals contribute to a healthy community. I value the opportunity to serve as the Director of the Community Services Department and am grateful to live in a community that cares about and is responsive to the needs of others.

Sincerely,

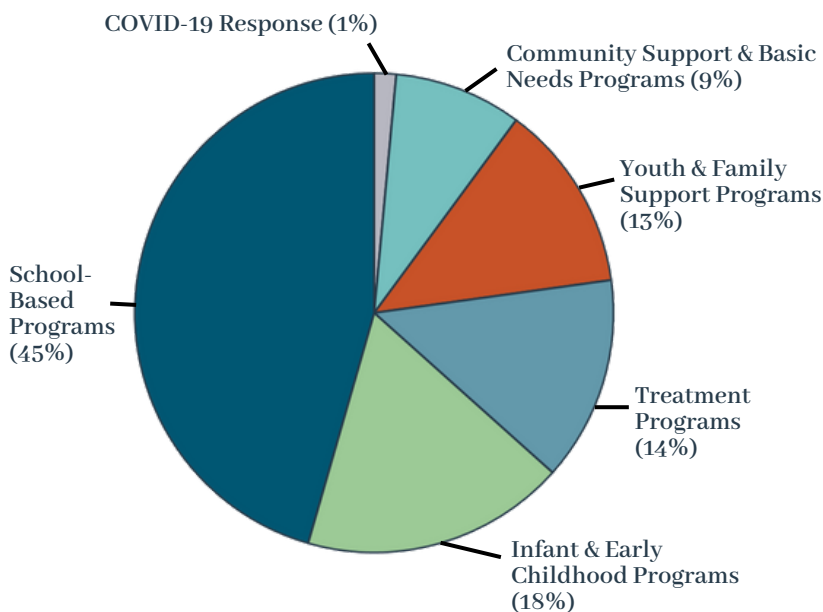
Joanne Nelson
Community Services Department, Director

2021 Program Out

The BCCSD established common outcomes across contracted programs to better tell the story of how, collectively, programs impact lives and community-level issues within Boone County. The outcomes, number of individuals served, and demographics in this section may include those served through other funding sources.

\$9,231,291.07

TOTAL AMOUNT UTILIZED*



*Funding provided by the BCCSD and distributed across categories

Of the people served,

80%

live in the City of Columbia

20%

live outside Columbia city limits

90,588

INDIVIDUALS SERVED



98%

individuals remained free from substantiated incidents of child abuse and/or neglect

18,212

individuals obtained food for their household

272

individuals reduced their level of risk for child abuse and neglect

412

individuals gained positive parenting/co-parenting skills



6,034

individuals resolved their immediate crisis

comes Overview

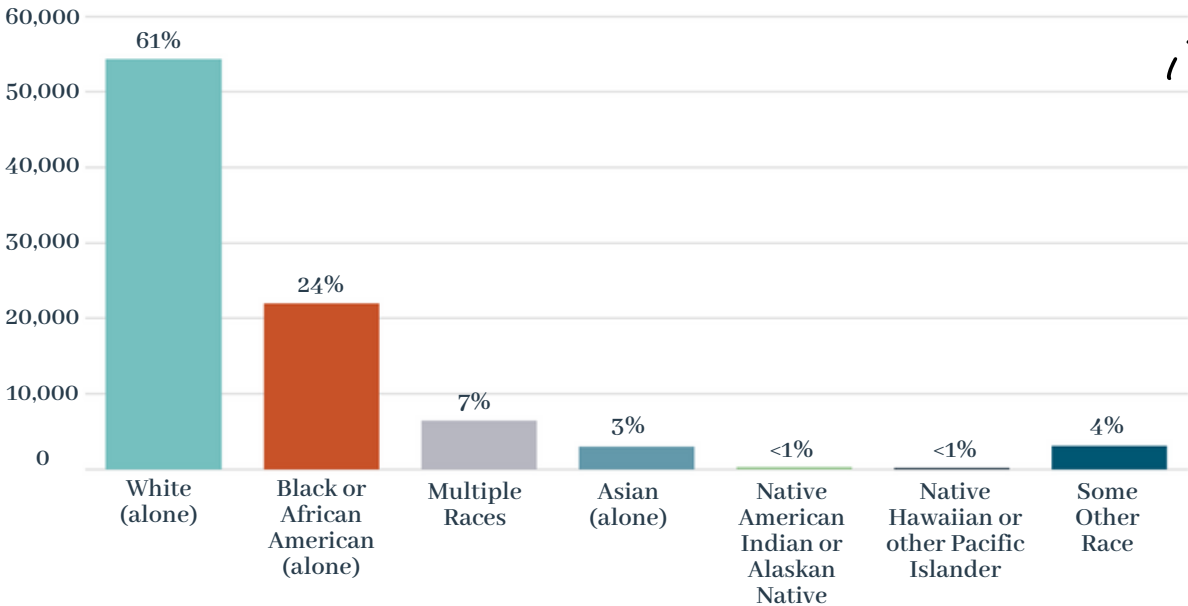
Boone County is known for its outstanding quality of life and continues to be one of Missouri’s most desirable places to live, work, and do business. However, local data shows this is not true for all residents. When disaggregated by race, data show poorer outcomes for those in poverty and for communities of color. Those who have been historically marginalized face increased rates of infant mortality, poor health outcomes, and limited access to well-paying jobs due to systemic issues. The BCCSD is aware of these disparities and seeks to support individuals who have been historically marginalized through funding which serves higher rates of people of color. This data reflects demographic information about who received services compared to the population of Boone County in 2020.

Boone County
Population by Race
(2016-2020)*

White (Alone) - 80.4%
Black (Alone) - 8.9%
Two or More Races - 4.8%
All Other Races - 4.9%

*Boone Indicators Dashboard

TOTAL INDIVIDUALS SERVED BY RACE



3,552

individuals experienced fewer mental, emotional, and/or behavioral health symptoms

5,435

individuals developed and/or made progress toward their goals to address identified needs

1,278

individuals increased their capacity to utilized evidence-based and/or best practices

8,775

individuals increased their awareness of a community issue



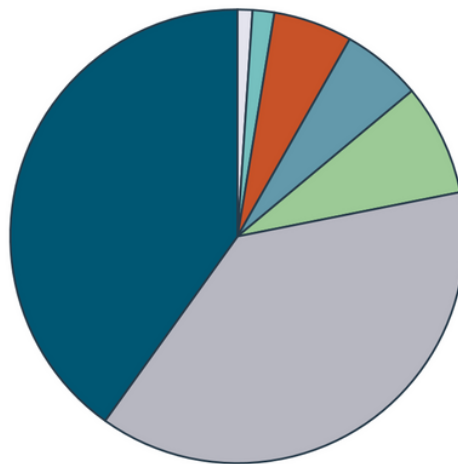
Infant & Early Childhood Programs

10
funded
programs

Programs provided developmental and behavioral screenings, trainings, evidence-based or best practices curriculum, and early childhood basic needs.



6,822
individuals
served through
BCCSD funding



TOTAL PROGRAM FUNDING

- Education (1%)
- Basic Needs (1%)
- Social Development & Enrichment (6%)
- Community Advancement (6%)
- Health & Medical (8%)
- Organizational Capacity Building (38%)
- Supportive Services (40%)



129
individuals reduced the
risk of Sudden Infant
Death Syndrome (SIDS)



289
individuals gained
knowledge of available
community resources



3,848
hours of home
visiting funded

JANE'S SUCCESS STORY

Jane was released from prison in October 2021 and reunited with her 2-month-old son. Soon after her release, Jane expressed the need for support and diapers. First Chance for Children (FC4C) set up a safe crib in her home and enrolled her in the BabyU program. Jane was concerned about her son's health and their bond since she wasn't able to care for him at the beginning of his life. During visits, Jane demonstrated interest in his development by asking questions often and practiced suggested strategies to support his growth and healthy social-emotional development. She is a fierce advocate for his medical health as well.

Additionally, Jane explained that she didn't have a high school diploma. She felt scared, only having completed the 8th grade, but getting her diploma was an important goal for her. FC4C shared resources with Jane, she explored options, chose to apply, and enrolled at The Excel Center, as they provide free child care to students. Jane began classes in March 2022!

First Chance for Children
BabyU



SARAH'S SUCCESS STORY

In the fall of 2021, the HealthySteps Coordinator was informed by the clinic staff that a family with a newborn did not have access to transportation to attend the child's visits. The coordinator called and assisted them with setting up Medicaid transportation for their first appointment and also explained the HealthySteps program. Sarah, the patient's mother, sounded excited about the extra support. The family was living in a hotel, which included Sarah, the newborn, the father, and a two-year-old. They had moved to the area unexpectedly due to a family crisis.

The father had been searching for jobs and Sarah stayed with the children. Sarah was dealing with postpartum depression and anxiety. Both parents were raised in foster care and were trying their best to make a fresh start. The family participated in frequent home visits and had food from the food pantry brought to them. Sarah's phone did not work well in the hotel, so the HealthySteps Coordinator would go to their room and assist with the children so Sarah could start telehealth visits with a psychiatrist.

Sarah's family was able to get connected to the Chafee Aftercare Foster Care Program, which is for individuals who left foster care after the age of 18, but have not yet reached the age of 23. The program provides support services, emergency funds, educational assistance, healthcare assistance, job training, and housing. This program was able to assist with paying the deposit and first few months' rent in a three-bedroom apartment for the family. The father was able to find a stable job that he could walk to and they have been saving up for a car.

University of Missouri - Division of
Pediatrics, Department of Child
Health, and UM Health Care
HealthySteps



4,045

hours of case
management funded



289

individuals received routine
medical care and age-
appropriate immunizations



538

individuals
increased their
capacity to utilize
evidence-based
and/or best practices

CDA STUDENT'S SUCCESS STORY

"A potential Child Development Associate (CDA) student owed a prior balance to Moberly Area Community College (MACC) and was unable to enroll in courses without paying it off. She didn't have the means to pay and she needed her CDA for her job. MACC was able to put her in touch with LOVE Columbia, and they helped her create a financial plan and pay off her balance. She is enrolled now in college and working toward her credential. We have another student doing the same for 2022. This partnership with LOVE Columbia has been incredibly valuable."

Moberly Area Community
College
*Quality Childcare Initiative
at Moberly Area
Community College*

School-Based Programs

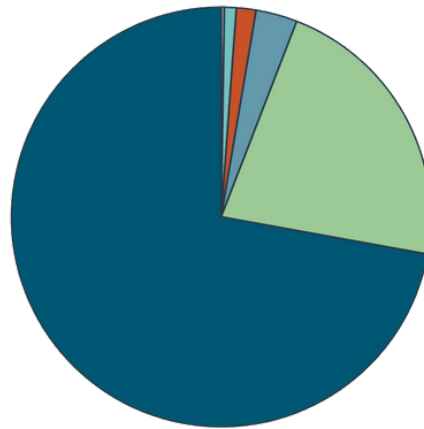
9

funded programs

Program services included training for teachers, after-school clubs, capacity building for student education, case management, social-emotional screenings, crisis intervention, and psychiatric services.



34,717
individuals
served through
BCCSD funding



TOTAL PROGRAM FUNDING

- Community Advancement (<1%)
- Organizational Capacity Building (1%)
- Social Development & Enrichment (2%)
- Basic Needs (3%)
- Supportive Services (22%)
- Health & Medical (72%)



23%
of individuals funded
resided outside
Columbia city limits



143
individuals utilized
interpretation to participate
in programming



2,186
individuals accessed
supplemental food
at their school

BOONE COUNTY SCHOOLS SUCCESS STORY

The Boone County Superintendents reached out to the Community Services Department in the summer of 2020, expressing growing concern for their students. Ultimately, the Family Access Center of Excellence (FACE) incorporated the Boone County Schools Mental Health Coalition and added Family Intervention Specialists (FIS) to support select schools in the county. Please see page 19 for more information on FACE and the range of supports offered in all Boone County schools and the community.

"We are very excited to have this role filled for the upcoming academic year! The school-based resources have made a profound difference in the lives of our students and their families. This has been a fantastic resource for our district. Other Missouri counties envy Boone County schools due to our cutting-edge preventive services and support. We have created a national model to address mental health needs."

Rural Boone County School Superintendent

"The Family Intervention Specialist has become an integral member of our staff. We know there is a growing need to address mental health issues; she has helped us address the void in services felt most acutely in rural areas."

Rural Boone County School Superintendent



FARM TO SCHOOLS SUCCESS STORY

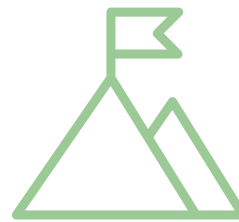
"Just a few generations ago, everybody had a garden and everybody grew food. Now kids don't really have a connection with where their food comes from. When in the garden, kids can just try foods straight from the garden. Kids think they hate tomatoes, but change their mind after they try a homegrown tomato from their school garden. The goal is to teach them how to grow food so they can do it on their own one day, if they want to or have to, and encourage them to eat more of the food that they grow."

Columbia Center for Urban Agriculture
Improving Mental and Physical Health of Food Insecure
Children Through Hands-On Nutrition Interventions
Columbia Public Schools Farm to School Coordinator



132

individuals increased their capacity to utilize best practices



285

individuals developed and/or made progress toward goals to address identified needs



229

individuals experienced fewer mental, emotional, and/or behavioral health symptoms



1,431

hours of psychiatric treatment funded

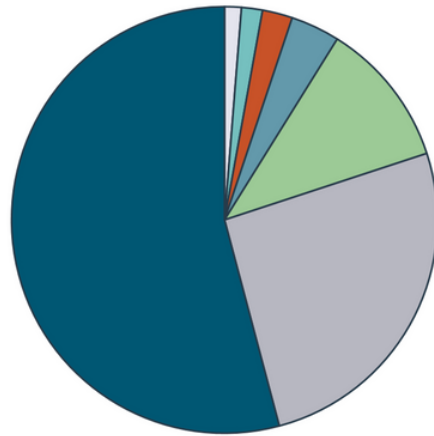
Youth & Family Support Programs

19
funded programs

Programs are designed to strengthen the family, improve parenting practices, and support healthy development for children.



5,525
individuals
served through
BCCSD funding



TOTAL PROGRAM FUNDING

- Health & Medical (1%)
- Income Support & Employment (2%)
- Education (2%)
- Community Advancement (4%)
- Organizational Capacity Building (11%)
- Supportive Services (26%)
- Social Development & Enrichment (54%)



62,820
hours of out-of-school
programming funded
for 759 individuals



189
individuals maintained
or improved academic
proficiency



939
hours of family
development and
education funded



COR SUCCESS STORY

"During the spring of 2021, two Cor seniors were selected as recipients of a scholarship from a Missouri based foundation to pursue their post-high school studies. These students were two of ten total recipients and were selected based on their strong character and motivation to succeed."

Cora Community Outreach
Cor Columbia North Columbia Expansion



CASA SUCCESS STORY

A teen girl in foster care had been on the run for six months and no one had been able to locate her. Her Court Appointed Special Advocate (CASA) had been on her case for more than two years and wanted to remain on her case, hoping that she would be found. One evening, the CASA saw the young lady out in the community, and immediately went over to give her a hug and to talk to her. The teen was happy to see her CASA and said she wanted to return to foster care so she could go back to school. After reconnecting, the CASA continued to communicate with her through text messages and got a meeting set up with her new caseworker at a local restaurant. While they worked out the details of finding a new placement for her, the CASA stayed to give her support. The teen wanted her CASA to stay by her side through the process. The CASA's commitment to this young lady may very well have changed the trajectory of her life. She has once again found safety and is getting the education she needs for a bright future. This is the incredible difference a CASA makes in the lives of foster youth.

Heart of Missouri CASA
CASA Child Advocacy



1085

hours of out-of-home
respite care funded



673

individuals developed and/or made progress
toward their goals to address identified needs



829

individuals developed
positive values, social
competencies, or identities

ALEX'S SUCCESS STORY

During the 2020-2021 school year, Alex was struggling to keep up with his virtual elementary schoolwork. Alex's school referred him to the Fun City Learning Pod on weekdays so that Fun City Youth Academy and his school could collaborate to make sure he was attending scheduled Zoom meetings with his schoolteacher and completing schoolwork in a timely manner. His teacher reported that, by the end of the school year, his academic performance improved after attending Fun City. Alex also attended Fun City's Saturday and Summer Academies in 2021! Through other funding sources, Fun City provides transportation for students. Since Alex's mother has limited access to reliable transportation, Fun City provides transportation to Alex and his stepbrother, who also started attending Saturday Academy.

Fun City Youth Academy
Fun City Youth Academy

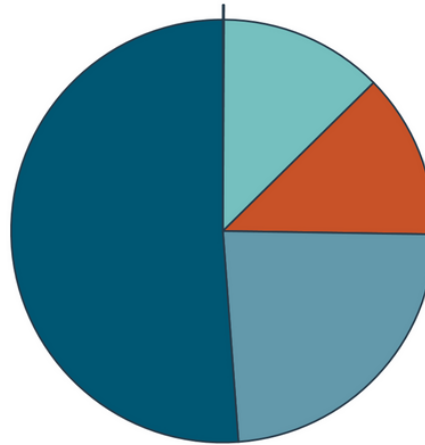
Treatment Programs

13
funded
programs

Programs provide physical and mental health treatment to children, youth, parents, families, and adults.



1,874
individuals
served through
BCCSD funding

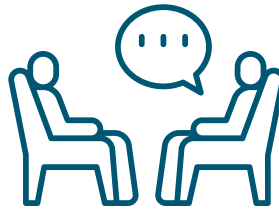


TOTAL PROGRAM FUNDING

- Community Advancement (<1%)
- Organizational Capacity Building (12%)
- Social Development & Enrichment (13%)
- Supportive Services (24%)
- Health & Medical (51%)



1,081
behavioral health
assessments funded



2,529
hours of individual
therapy funded



1,827
individuals experienced fewer
mental, emotional, and/or
behavioral health symptoms



COMPASS SUCCESS STORY

A college-aged female started therapy to address symptoms of Post-Traumatic Stress Disorder (PTSD) due to childhood and relationship trauma. The client participated in Eye Movement Desensitization and Reprocessing (EMDR) and cognitive processing. She has demonstrated significant shifts in the beliefs about herself, is engaging in self-care activities, setting healthy boundaries with family, using coping skills for psychosocial stressors, and is graduating with her degree this May. The client has several job offers and just accepted a job offer in her field!

Compass Health, Inc.
Behavioral Health Care Programming



LISA'S SUCCESS STORY

Since completing the Guiding Good Choices program, Lisa was able to regain custody of her three children, one of whom is now a teenager. Lisa admitted that she struggled with regaining trust from her teenage daughter. They started attending Guiding Good Choices Family Therapy and their relationship has improved significantly.

Phoenix Programs, Inc.
Guiding Good Choices



442

individuals developed
healthy relationships
with family members
or caregivers



1,198

hours of family
therapy funded



79

individuals gained
positive parenting/
co-parenting skills



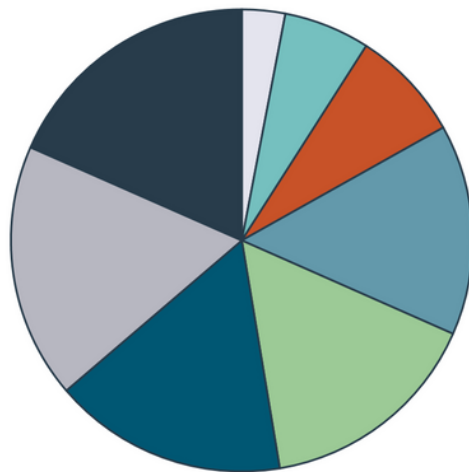
Community Support & Basic Needs Programs

16
funded
programs









Programs included provision of basic needs, vocational training, emergency shelter, health education, and services to support independent living for seniors.

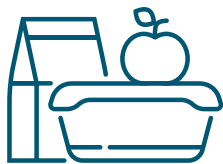


20,006
individuals
served through
BCCSD funding



TOTAL PROGRAM FUNDING

-  Education (3%)
-  Organizational Capacity Building (6%)
-  Housing (8%)
-  Health & Medical (15%)
-  Community Advancement (16%)
-  Income Support & Employment (16%)
-  Supportive Services (18%)
-  Basic Needs (18%)



16,964
individuals
supported to receive
basic needs items



320
individuals developed and
made progress on their goals to
address identified needs



57
individuals improved
their physical health



DANIEL'S SUCCESS STORY

Daniel had been a part of the homeless community for years when he was referred to the housing program at Voluntary Action Center (VAC). After working with him for a couple of months, the case managers at VAC helped Daniel locate and secure housing that is safe and affordable. His case managers assisted with obtaining groceries, phone services, clothing, furniture, and other necessities that he previously did not have. VAC partnered with Phoenix Programs to help Daniel obtain Social Security Disability benefits and with Columbia Housing Authority for other sustainable resources. The support of VAC's case managers and other community agencies, who he now calls family, contributed to Daniel's success. His resiliency, coupled with sustainable housing and an involved landlord, is a true success story!

Voluntary Action Center (VAC)
VAC Housing Program



JOB POINT SUCCESS STORY

From the moment he walked through Job Point's doors, he was on a mission. He just wasn't quite sure how he was going to get there. He knew that the traditional high school environment was not working for how he learned and what he wanted to do. So, he hoped that through Job Point, he would be able to find a different path forward.

"I mostly just wanted to move forward as quickly as possible. I was going through the motions in high school and was ready to get to the next thing." He said that he learned about Job Point's program from a co-worker and that it was more hands-on in preparing students for the High School Equivalency Test (HiSET).

"I had no hesitation at all about joining the program," he said. "They were super friendly and helpful throughout the entire experience." But, when he showed up that first day, he was surprised by how much the instructors were invested in getting to know him and helping him focus on getting to know himself. "I thought it was strange at first. We had to do activities that forced us to take a closer look at ourselves. But in the end, it all came together perfectly and helped me learn a lot about myself," he said.

He admits he is not the most social person and that one of his greatest challenges both in high school and in Job Point's program was having to socially interact with his peers. "The activities we did helped me get to know my peers a little better and build relationships with my instructors," he said. "But I still have a long way to go with trusting others."

After successfully passing all five of his HiSET tests and earning his high school equivalency, he felt proud, relieved to be done and ready for the next big thing in his life. "They really have encouraged me to go on and continue my education, but I am still trying to figure out what that will look like. I really want to be a video game designer or a coder, but we'll see."

Job Point
AmeriCorps



170

individuals enrolled
and completed job
training, college, or
vocational training

DIANNE'S SUCCESS STORY

Dianne has been a part of Services for Independent Living's (SIL) Senior Connect program since 2014. She initially reached out to SIL needing a referral to help her with a car repair. Since then, SIL has helped Dianne with home improvement projects, applying for financial assistance, and getting transportation to allow her to continue to live independently. Recently, Dianne asked for help to begin planning for her retirement. SIL's Aging in Place Coordinator worked with Dianne to help her create a budget based on social security and changes in Medicaid services for her new income. SIL helped Dianne find insurance brokers who lowered her overall healthcare costs and found other ways to help her save time and money so that she can enjoy her retirement. "Without SIL's help, I would not have been able to do it," Dianne told SIL as she smiled. Since retiring, Dianne has been able to spend time working in her yard and garden.

Services for Independent Living
Senior Connect

COVID-19 Response

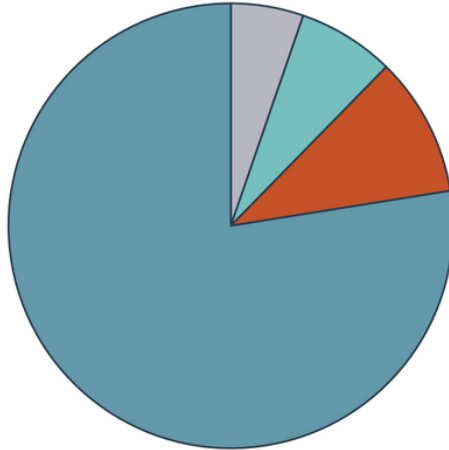
COVID-19 programs included meeting human service needs, health needs, and basic needs.

5

funded programs



1,113
individuals
served through
BCCSD funding



TOTAL PROGRAM FUNDING

- Organizational Capacity Building (5%)
- Basic Needs (7%)
- Supportive Services (10%)
- Health & Medical (78%)



1,492
hours of therapy
funded



1,817
individuals received
baby related basic
needs items

FACE Therapy Access Program (TAP)

Provides access to immediate, brief support for Boone County children, youth, and families for up to six free therapy sessions to address mental health concerns.

94

individuals
completed
program

412

hours of
therapy
purchased

72%

successfully able to manage mental
and behavioral health conditions



INDIVIDUAL THERAPY SUCCESS STORY

"I really saw my stress level go down during the sessions. I also was able to talk through some boundary issues during my sessions and I implemented changes to my habits that helped my well being. I gained tools and skills to implement to relieve stress."

HeartSpace Clinic
Mental Health for Essential Workers
Support Group Participant

Family Access Center of Excellence (FACE)

FACE is a single point of entry for families with youth ages 0–19 who are seeking services for social, emotional, and behavioral concerns.

- FACE was established to meet the mental health needs of all children, youth, and their families in Boone County and promote access to resources.
- FACE is a unique partnership between community and school partners.
- Programming is influenced by the FACE Board of Representatives, which includes Boone County representatives across different sectors (schools, law enforcement, court services, faith-based community, disability services, pediatrician/family practitioner, early childhood, etc.)

Community-Based Services

- Supports families in completing a needs-based assessment and assist families in creating an action plan to address top areas of concern.
- Assist families with accessing community-based resources to meet their needs.
- Completes suicide risk assessments and safety plans with youth and their families, when needed.

848

children and parents/caregivers served through the Community-Based Services of FACE

93%

of individuals experienced fewer mental, emotional, and/or behavioral health symptoms

100

safety plans were developed following a referral to FACE for suicide risk

FACE is developing a Memorandum of Understanding with the 13th Circuit Juvenile Office to divert children and youth from law enforcement or juvenile justice system involvement.

School-Based Services

- Regional Coordinators are assigned to all Boone County schools, including private/parochial schools, and provide services which include:
 - Administering mental/behavioral health checklists to all students and teachers;
 - Providing multi-level interventions based on needs identified by the checklists;
 - Participating in problem-solving teams with school personnel;
 - Providing professional development for school personnel;
 - Offering group and individual supports (therapy, case management, etc.).
- Family Intervention Specialists (FIS) were added to all rural school districts and select Columbia Public School elementary buildings and provide services which include:
 - Supporting de-escalation of behavior in schools;
 - Assisting families in completing a needs-based assessment and creating an action plan to address top concerns;
 - Providing intensive therapeutic case management across systems for families;
 - Completing suicide risk assessments and safety plans with youth and their families, when needed.

88%

of students demonstrated improvement or no risk for having poor self-esteem

26,282

individuals received a mental/behavioral health checklist

92

individuals received intensive case management services from FACE FIS

99%

of students receiving intensive case management services had no new legal issues or justice involvement

Community Collaboration

Boone Impact Group

The Boone Impact Group (BIG) is a unique collaboration between the Columbia/Boone County Department of Public Health and Human Services, Boone County Community Services Department, Heart of Missouri United Way, Central Missouri Community Foundation, and Veterans United Foundation. This group shares information to prevent duplicating work as funders, and to ensure that organizations are receiving adequate funding and support. Through this collaboration, BIG is playing a critical role in identifying resource gaps, helping organizations to maximize their services, and coordinating the strengths and abilities of the human services sector to tackle challenging social issues together.



The BIG partners have developed the Taxonomy of Services, which aligns the type and definitions of services to be consistent across local funders with the purpose of having a universal language for services being provided among organizations. BIG released common outcomes to help local funders better tell the story of how contracted services impact community-level issues and indicators. Alignment of outcomes shows the impact of services and programs across the community.

Boone Indicators Dashboard

The Boone Indicators Dashboard (BID) presents a variety of health, educational, social, economic, and housing data for issues relevant to Boone County, Missouri. The purpose of the BID project is to make this information readily available to diverse community stakeholders who require data to more effectively inform and align community planning, resource investment, and performance management and monitoring.



Please visit www.booneindicators.org for more information, BID's aspirational statements, local equity analysis, and data. This is a project of Boone County, City of Columbia, Heart of Missouri United Way, and the University of Missouri Institute of Public Policy.

Brighter Beginnings

Brighter Beginnings is a collaborative initiative of the Boone County Community Services Department, the Columbia/Boone County Department of Public Health and Human Services, local family social services agencies, and Boone County home visiting provider agencies. Brighter Beginnings connects Boone County's most vulnerable families to supports that optimize the beginning years of life. The mission of this coalition is to support all families toward health, well-being, and a bright future in Boone County through prioritization and coordination of local home visiting resources.



Youth Violence Prevention

The Boone County Children's Services Board (BCCSB) coordinated the *Voices for Collective Impact: Youth Violence Prevention* conference during which participants developed strategies for an action plan to address youth violence. The BCCSB released a Request for Proposal to fund potential strategies discussed at the conference and meet needs expressed by youth and community members. Flourish was contracted to provide job coaching, job readiness, career exploration, and case management for youth interning at Veterans United Home Loans. The funding will also help establish a Youth MOVE chapter, which will involve youth in developing the action plan created by conference participants.

Upward Mobility Action Plan

Project Overview

Boone County was one of eight counties nationwide to join the Urban Institute's Upward Mobility Cohort. Since the beginning of 2021, the Urban Institute provided awardees with funding, technical assistance, and peer learning opportunities to help communities develop a Mobility Action Plan aimed at improving upward mobility from poverty and reducing racial inequities. Boone County's Mobility Action Plan describes goals, strategies, and target outcomes for boosting mobility from poverty. The plan includes information about the project, the planning process, and strategies selected by the community to improve upward mobility from poverty.

Boone County announced the Upward Mobility award in May 2021 and held a Data Walk in August 2021. Priorities selected at the Data Walk informed the creation and direction of workgroups which would build our community's plan. Each workgroup, led by Stakeholder Facilitators, engaged in the Results-Based Accountability planning process to develop the Mobility Action Plan. Engagement and participation in planning efforts included individuals most impacted by the problem, those with lived experience, community leaders, community stakeholders, and elected officials joining as equal planning partners.

Workgroups – Result Statements

The Mobility Action Plan contained an aspirational result each group hopes to see for our community. The result statement was followed by indicators, root causes, and strategic actions.



Early Grade Literacy

All children in Boone County learn to read and see themselves as readers and writers.



Fair & Inclusive Housing

All people in Boone County have safe, quality, and affordable housing.



Jobs & Workforce Development

Boone County is a flourishing community where everyone can live, learn, and grow.

Sustainability

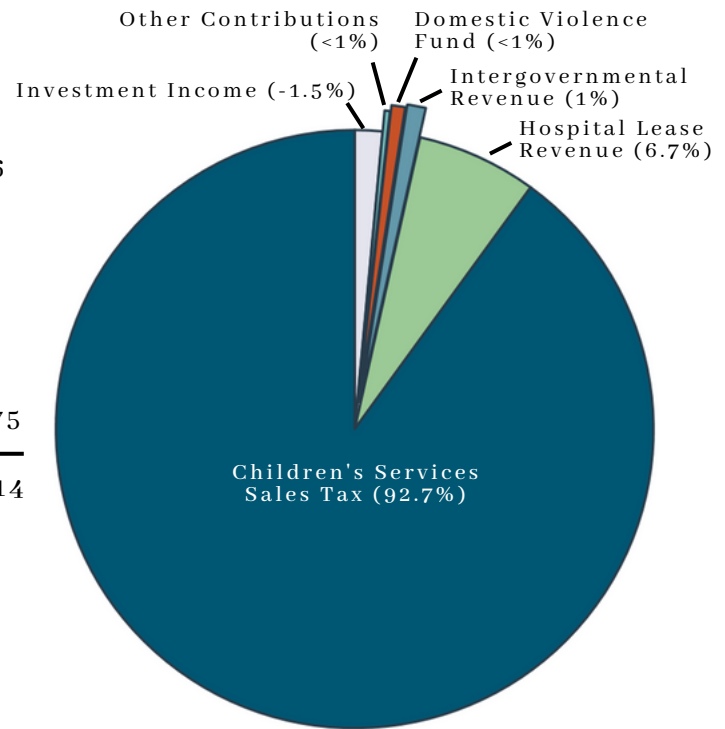
The Boone County Community Services Department (BCCSD) will continue to contribute to planning, outreach, and implementation of strategic outcomes across workgroups. Additionally, the BCCSD will release community reports with annual updates to the Mobility Action Plan and share the work of all workgroups at least through 2026. Metrics related to Upward Mobility will be published through the Boone Indicators Dashboard, which will be facilitated by the BCCSD.

The full report and a condensed version are available at <https://www.showmeboone.com/community-services/upward-mobility.asp>.

Financial Summary

Revenues

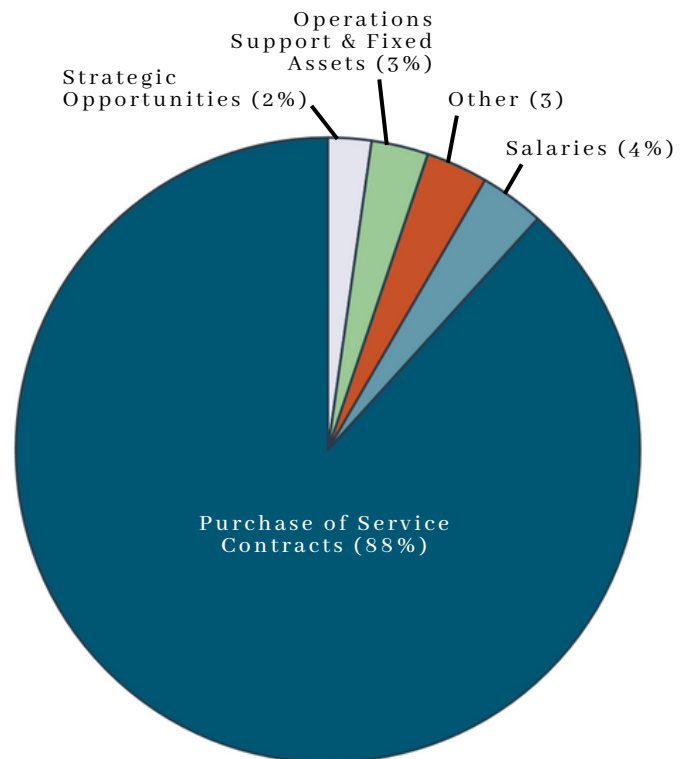
Investment Income	-\$131,476
Other Contributions	\$25,615
Domestic Violence Fund	\$65,869
Intergovernmental Revenue	\$88,901
Hospital Lease Revenue	\$576,430
Children's Services Sales Tax	\$7,976,075
<hr/>	
Total Revenue	\$8,601,414



Expenses

Operations Support & Fixed Assets	\$301,021
Other	\$327,026
Salaries	\$340,672
Services for Children, Families, & Individuals	
• Strategic Opportunities	\$228,817
• Purchase of Service Contracts	\$9,002,473
<hr/>	
Total Expenses	\$10,200,011

Release of Prior Year Encumbrances (\$1,601,026)



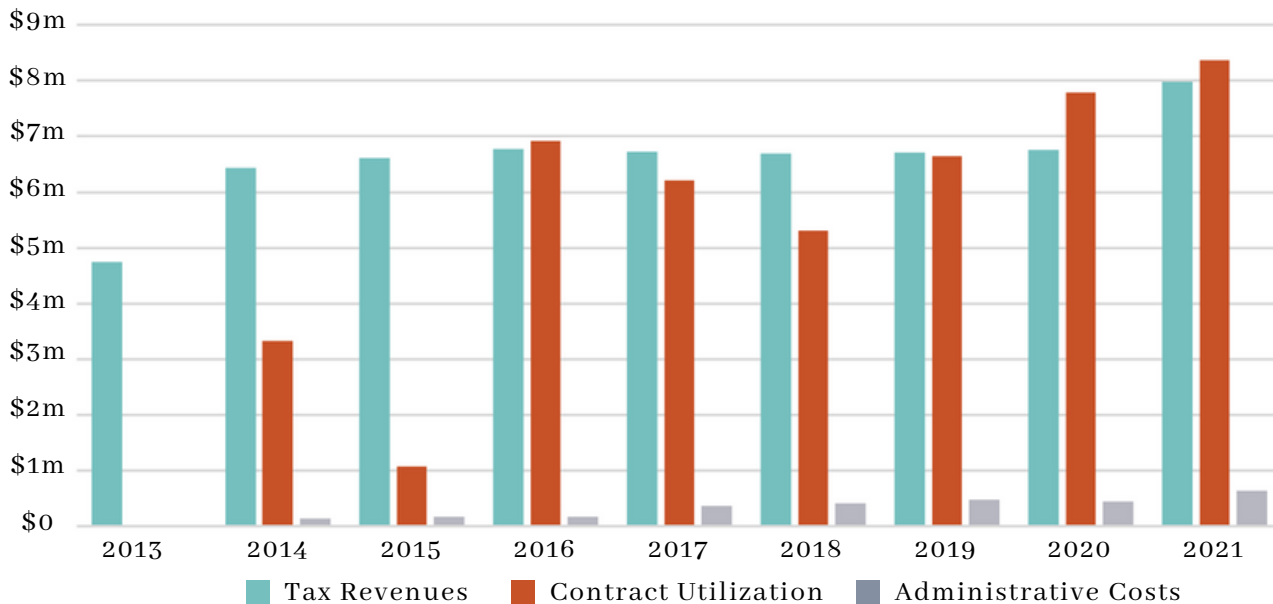
Community Investment

Children's Services Fund

The Children's Services Fund (CSF) tax began in 2013 and the BCCSB began contracting with programs in 2014. The tax revenue is received through the ¼ cent sales tax, which created the CSF and covers costs to administer the CSF. Organizations are contracted through a purchase of service model, where services are delivered for a set rate and reimbursed by the CSF. The overall contracted amount is higher than what is actually utilized for the fiscal year due to this structure. Administrative costs include personnel costs, supplies, training, utilities, insurance, and services from other offices such as the auditor's office, purchasing department, legal services, and facilities maintenance. Key takeaways can be seen in the graph below:

- Tax revenues have generated an average \$6.7 million a year. There was a 23.9% growth in tax revenues between 2020 and 2021.
- Contracted amounts and utilization have been higher than tax revenues in order to lower the fund balance. Fund Balance is the net difference between the assets and liabilities of a governmental fund. It is not cash on hand; instead, throughout the year, significant portions of fund balance consist of receivables associated with property taxes, sales, taxes, and reimbursement revenues. Because of this and to ensure adequate cash flow, County policy requires a minimum fund balance equal to two month's expenditures (17%).
- Administrative costs are historically low compared to the tax revenues. Most of the funds go to supporting children, youth, and their families.
- The Community Services Department operates with five personnel and remained fully staffed in 2021. Previous years had fewer positions or unfilled positions which shows slightly lower administrative costs.

CHILDREN'S SERVICES FUND - TAX REVENUES, CONTRACT UTILIZATION, AND ADMINISTRATIVE COSTS (IN MILLIONS)



Community Health/Medical Fund

The Community Health/Medical Fund stopped receiving revenues in 2021 and will greatly be missed. The funding was able to support Boone County adults without children and strategically fund gaps between the local funders. The lease was not renewed when Boone Health became an independent entity and investment into the Community Health/Medical Fund was not continued. Current contracts funded through the Community Health/Medical Fund end December 31, 2022.

2021 Contracted Programs & Amount Spent

Infant & Early Childhood Programs (Pg. 8)

First Chance for Children
Baby Bags
\$32,500.00

First Chance for Children
Baby U
\$139,345.00

First Chance for Children
CRIBS
\$15,747.48

First Chance for Children
Lend and Learn Libraries
\$24,429.96

Harrisburg Early Learning Center
School Age and Early Childhood Services
\$43,501.85

Lutheran Family and Children's Services of Mid-Missouri
Pregnancy and Parenting Services
\$404,412.98

Mary Lee Johnston Community Learning Center
Johnston Early Learning
\$67,858.70

Moberly Area Community College
Quality Childcare Initiative at Moberly Area Community College
\$319,890.26

University of Missouri - Department of Psychiatry
SOAR
\$458,487.95

University of Missouri - Division of Pediatrics, Department of Child Health, and UM Health Care
HealthySteps
\$141,387.00

School-Based Programs (Pg. 10)

Big Brothers Big Sisters of Central Missouri
School-Based Mentoring
\$48,101.37

Central Missouri Community Action
BRIDGE
\$333,385.25

Columbia/Boone County Department of Public Health & Human Services
Teen Outreach Program (TOP)
\$1,269.56

Columbia Center for Urban Agriculture
Improving Mental and Physical Health of Food Insecure Children Through Hands-On Nutrition Interventions
\$138,037.00

The Food Bank of Central & Northeast Missouri, Inc.
Buddy Packs
\$104,080.00

The Food Bank of Central & Northeast Missouri, Inc.
School Pantries
\$9,336.06

Jefferson City Area YMCA
Healthy Hometown Kids
\$126,334.35

University of Missouri - Department of Psychiatry
MU Bridge Program: School-Based Psychiatry
\$908,695.38

University of Missouri - Missouri Prevention Science Institute
The Family Access Center of Excellence (FACE) of Boone County
\$2,535,208.89

2021 Contracted Programs & Amount Spent

Youth & Family Support Programs (Pg. 12)

Bethany Christian Services of Missouri <i>Safe Families for Children</i> \$22,391.00	Boys & Girls Club of Columbia Area <i>Great Futures Start Here</i> \$273,009.80	Catholic Charities of Central and Northern Missouri <i>Refugee Youth Mentoring and Academic Support Program</i> \$6,153.45
Central Missouri Foster Care & Adoption Association <i>Boone Respite Program (Odyssey)</i> \$9,895.84	Central Missouri Foster Care & Adoption Association <i>Family Crisis Stabilization Program</i> \$58,555.71	CHA Low-Income Services, Inc. <i>Healthy Home Connections</i> \$193,187.75
CHA Low-Income Services, Inc. <i>Moving Ahead After School & Summer Program</i> \$120,014.25	CHA Low-Income Services, Inc. <i>Youth Community Coalition - Communities that Care</i> \$31,114.56	Cora Community Outreach <i>Cor Columbia North Columbia Expansion</i> \$122,170.08
Disabled Athletes Sports Association <i>DASA COMO</i> \$6,063.00	Fun City Youth Academy <i>Fun City Youth Academy</i> \$68,303.24	Heart of Missouri CASA <i>CASA Child Advocacy</i> \$142,750.00
Presbyterian Children's Homes and Services <i>Therapeutic Mentoring</i> \$15,475.00	Rainbow House <i>Rainbow House Children's Emergency Shelter</i> \$11,965.00	The Salvation Army <i>Children's Services at Harbor House</i> \$8,879.76
SEED Success <i>BooneSaves</i> \$29,986.14	True North of Columbia, Inc. <i>True North's Children's Program</i> \$26,845.00	University of Missouri - Boone County Extension <i>Boone County 4-H Urban Youth Initiative: Growing and Diversifying Youth Support</i> \$5,360.46
University of Missouri - College of Engineering <i>Managing Behaviors & Engagement of at Risk High School Youth by Immersion in a STEM Environment</i> \$19,494.62		

2021 Contracted Programs & Amount Spent

Treatment Programs (Pg. 14)

13th Circuit/Boone County Court
Child Permanency Services
\$148,359.65

Burrell Behavioral Health, Inc.
Family Health Program
\$37,065.26

Compass Health, Inc.
Behavioral Health Care Programming
\$128,937.99

Compass Health, Inc.
Boone County Emergency Dental Referral Program
\$82,946.00

Coyote Hill Christian Children's Home
Therapeutic Interventions
\$122,961.77

Coyote Hill Christian Children's Home
Trauma-Informed Training
\$27,520.13

Great Circle
Early Assessment and Intervention for Outcomes Now (EAISON)
\$142,458.15

Great Circle
Trauma-Informed Training, Assessment, and Intervention
\$20,518.27

HeartSpace Clinic
Technology Enhanced Treatment
\$74,194.56

Phoenix Health Programs, Inc.
Guiding Good Choices
\$90,996.09

Phoenix Health Programs, Inc.
Outpatient Substance Use Treatment Program
\$68,992.91 (Children's Services Fund)

Phoenix Health Programs, Inc.
Outpatient Substance Use Treatment Program
\$1,966.85 (Community Health Fund)

University of Missouri - Psychological Services Clinic
MU Center for Evidence-Based Youth Mental Health
\$326,964.00

Community Support & Basic Needs Programs (Pg. 16)

Columbia/Boone County Department of Public Health & Human Services
Boone County Food Policy Council
\$20,100.00

Columbia/Boone County Department of Public Health & Human Services
Live Well Boone County
\$92,364.22

Columbia Center for Urban Agriculture
Doctor's Orders: A Produce Prescription Pilot
\$11,653.20

Columbia Center for Urban Agriculture
Encouraging Healthy Habits at Columbia's New Agriculture Park
\$52,803.52

Cradle to Career Alliance
Cradle to Career Alliance Community Services
\$49,500.00

The Food Bank of Central and Northeast Missouri, Inc.
Central Pantry
\$49,999.98

2021 Contracted Programs & Amount Spent

Community Support & Basic Needs Programs (cont.)

In2Action
*Recovery Support & Reentry
Opportunity Center*
\$25,533.70

Jefferson City Area YMCA
*Healthy Hometown - Southern
Boone County*
\$61,601.46

Job Point
AmeriCorps
\$24,145.56

Job Point
Vocational Skills Training
\$31,317.72

The Salvation Army
Harbor House Emergency Shelter
\$54,993.79

Services for Independent Living
Senior Connect
\$41,892.02

Sustainable Farms & Communities
Access to Healthy Food
\$55,027.75

Voluntary Action Center (VAC)
VAC Basic Needs Program
\$35,275.00

Voluntary Action Center (VAC)
VAC Housing Program
\$84,520.18

Woodhaven
EnCircle Technologies
\$106,795.88

COVID-19 Response (pg. 18)

Compass Health, Inc.
Homeless Medical & Dental
\$420.00

First Chance for Children
Basic Needs Provision
\$15,600.00

HeartSpace Clinic
*Mental Health for Essential
Workers*
\$40,080.00

University of Missouri - Missouri
Prevention Science Institute
Therapy Access Program
\$40,161.76

University of Missouri -
Psychological Services Clinic
*Skills for Psychological Recovery
Treatment*
\$40,000.00

2021 Community Services Department Staff

Joanne Nelson, Director
Kristin Cummins, Program Manager
Megan Corbin Bania, Data and Performance Analyst
D'Andre Thompson, Program, Diversity, Equity, and Inclusion Specialist
Michelle Thompson, Administrative Coordinator

Boone County Children's Services Board Members

Les Wagner, Chair
Gregory Grupe, Vice Chair
Connie Leipard, Treasurer
Robert Aulgur
Lynn Barnett
Michele Kennett
Wiley Miller
Joel Ray
Leigh Spence

Community Health Advisory Council

Commissioner Janet Thompson
Jed Angell
Stephanie Browning
Linda Cooperstock
Barbara Weaver

Community Services Department

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**Boone County
Children's Services Fund**